

Parent/Carers - Bus 4 Students

Beech Avenue  
Taverham  
Norwich  
NR8 6HP

Telephone: 01603 860505  
01603 264330

E-mail: [office@taverhamhigh.org](mailto:office@taverhamhigh.org)  
Headteacher: Mr Gareth Yassin

24 January 2025

Dear Parent/Carer

### **Bus 4 – Change of Service Provider from Monday 3 February 2025**

We are excited to announce that on **Monday 3 February 2025** we will be changing our school bus provider to Sanders Coaches. This decision comes after careful consideration and a commitment to providing a more professional and reliable service to our students. Sanders Coaches is known for their high standards of safety, punctuality, and customer service. We believe this change will enhance the overall transportation experience for our students, ensuring they arrive at school and return home safely, and on time. The service with Dolphin will continue to run until 3 February 2025.

A Sanders coach will pick up the students from the following bus stops at the times stated below: -

- **7:40 am: Queen’s Hill Primary School bus stop**
- **7:45 am: The top of Alfred Munnings Way**
- **7:48 am: Sainsbury’s bus stop (on the “Next” side of the Road) coming out of Queen’s Hill**
- **7:50 am: Bus stop at the top of Longwater Lane, outside the Medical Centre (Dereham Road)**
- **7:55 am: Outside the Cherry Tree pub on Dereham Road**

**To ensure students arrive at school on time we recommend that they arrive at the bus stop at least 10 minutes before the stated time as the bus is unable to wait for students to arrive.**

The bus will have a sign in the front window for **Taverham High School - Bus 4** so that students know that they are getting on the correct bus - please see the picture on the second page of this letter for further guidance. The bus will arrive at school at approximately 8:20 am.

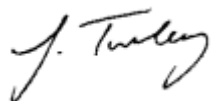
Bus passes will continue to be checked by Sanders Coaches, and the student current passes will remain valid. Please ensure your child/ward checks that they have not lost their bus pass. If a replacement is needed, it can be requested from [finance@taverhamhigh.org](mailto:finance@taverhamhigh.org) in preparation for the new contract.

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If you have any queries, please do not hesitate to contact the Finance Department on: 01603 860505 or email: [finance@taverhamhigh.org](mailto:finance@taverhamhigh.org)

Yours faithfully



Miss J Turley  
Senior Operations Manager



**Healthy School**

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